

Stephen Spraggon Photography - Residential Workshop Terms and Conditions

Residential workshops are run in partnership with Alpha Painting Holidays who will provide Financial Failure Insurance for your booking. This means that if I should become insolvent your money will be refunded in full. This level of protection is required by law under The Package Travel, Package Holidays and Package Tours Regulations 1992.

Making a booking

When making a payment you will be directed to Alpha Painting Painting Holidays' Paypal payment screen. After you have made payment I will send you some introductory information about the workshop, along with a receipt.

The remainder of the balance for the workshop must be paid at least six weeks before its start date to avoid losing your place. Deposit payments are non-refundable unless in case of cancellation (see below).

Itinerary

The advertised itinerary is an example and may change. As the weather plays a crucial role in photography, I'll rearrange the itinerary to suit the conditions. For example, we may spend time learning post processing instead of shooting landscapes if it is particularly wet outside.

Insurance

You will be responsible for your own camera equipment and possessions. I hold public liability insurance but this does not cover your items. Please consider whether you have sufficient insurance.

Cancellations

If you wish to cancel

If you cancel your place at least six weeks before the start of the workshop you will forfeit your deposit payment. If you cancel any time after this you will forfeit all payments made. It may be possible to transfer your booking to another workshop but I will discuss this possibility with you.

Due to unforeseen circumstances

If I am unable to run the workshop due to illness, injury or other unforeseen circumstances I will arrange for another experienced photographer to take my place. If I am unable to arrange an alternative photographer I reserve the right to cancel the workshop. In this case your payments will be refunded in full.

Should the workshop need to be cancelled due to circumstances beyond my control (e.g. fire, flood, industrial disputes, etc) no refund shall be payable.

Due to insufficient bookings

Residential workshops require a minimum of three clients to run. If this has not been met six weeks before the workshop's start date the workshop will be cancelled. You will be offered a place on the next available workshop or a full refund.

What if I'm not happy with something?

Please communicate any perceiving failings of the workshop to me on the spot so that I have the opportunity to find a satisfactory solution. If this is not possible please make your complaint in writing within 28 days of the conclusion of the workshop.